



Environmental Analytics L.L.C.

Comprehensive Investigations. Simple Solutions.™

www.environmentalanalytics.net

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Phone & Virtual Consultations *preparing for our time together*

Dear New Client:

We very much look forward to speaking with you at our scheduled phone/virtual consultation. Over the years (working with thousands of clients), we have constantly searched for ways to improve the effectiveness of our service. It is very important to us that you get as much as you can from what we have to offer.

Phone/Virtual consultations are generally designed to offer the following:

- Review of your home/history & any assessment/sample data already collected by the occupant
- Fundamentals of building science
- Fundamentals of environmental assessments
- Physiology of fungal/bacterial growth
- How damp conditions in the home can create exposure concerns
- Fundamentals of environmental remediation & environmental-cleaning techniques
- How to create & maintain a “sanctuary” in your home/office
- Best building practices (the fundamentals)
- Connecting it all together to help make informed decisions

Here are some tips we recommend to help maximize our time together:

- We have/will be sending you a questionnaire to fill out. Some of the questions may not be applicable for your home/situation. Please fill out the questionnaire to the best of your ability.
- We have/will be asking you to forward any copies of past home inspection reports, including any sample data that you or someone else may have collected from the home/building in question. If you are unable to locate these documents, please do not stress about it—we will work without them.
- Prior to our consultation, we recommend that you write down any known questions or concerns ahead of time and that you have those notes in front of you during our consultation.
- If able, please have a friend or family member present during our consultation to help take down notes so that you can focus (more) on the conversation and what you want to accomplish.
- We will be video/voice recording our consultation so that you can download it and review it as many times as you need. We also suggest you voice record our consultation with you as a “back-up recording” just in case.

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EA is also making efforts to begin tracking process with their clients. One way we do this is by asking you to take a look at the Chart of Symptoms provided below (this is separate from the questionnaire). If willing, please circle any of the symptoms that you experience when indoors in your home or work place. If symptoms differ depending on your location, please make note of that on the chart below. We will review your notes during our consultation.

(Note: **SHARING OF YOUR PERSONAL INFORMATION. We will not, in any circumstances, share your personal information** with other individuals or organizations without your permission, including public organizations, corporations or individuals, except when applicable by law.)

Biotoxin Illness Symptom Clusters		
Fatigue	Difficulty Concentrating	Red Eyes
Weak	Unusual Skin Sensitivity	Blurred Vision
Decreased Assimilation of New Knowledge	Tingling	Night Sweats
Aches	Shortness of Breath	Mood Swings
Headache	Sinus Congestion	Ice-Pick Pain
Light Sensitivity	Cough	Abdominal Pain
Memory Impairment	Excessive Thirst	Diarrhea
Decreased Word Finding	Confusion	Numbness
Joint Pain	Appetite Swings	Tearing of Eyes
A.M. Stiffness	Difficulty Regulating Body Temperature	Disorientation
Cramps	Increased Urinary Frequency	Metallic Taste
		Static Shocks
		Vertigo

There is no guarantee that we will be able to address 100% of your concerns but we take our time with you very serious and seek to resolve as much as we can with regarding your environmental exposure concerns.

If you need to cancel this appointment, please let us know as far in advance as possible. Barring any emergencies, there will be a charge for missed appointments that are not cancelled 24 hours in advance (Virtual Consultation Package: \$210, Basic Virtual Consultation: \$150). Thank you very much for your understanding.

Once again, we look forward to serving you.

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